

## The Fleddermann von Rieste Promise

Fleddermann von Rieste is happy to warrant all of our legacy timepieces with a two year limited warranty.

We make our watches from our family for yours. With our name on the dial, we stand behind the craftsmanship and quality of every watch we make. To support our desire to produce the best watch that we can we offer a two year limited warranty on all timepieces.

We assemble our watches locally, in Indiana, supervised by a certified AWCI watchmaker. We ensure that our watchmakers have the very best components to make our vision your legacy. Our watchmakers test every watch so that they not only meet our standard to sell but also to wear. This rigorous testing ensures that you receive a flawless watch, both mechanically and cosmetically.

Fleddermann von Rieste watches are guaranteed by a two year limited warranty. In the event that you experience a defect that is covered by our warranty, all components (excluding leather/rubber/nylon/silicone straps, stainless steel bracelets, and buckles) will be repaired by our certified watchmakers. In the event that the watch is unable to be repaired the watch will, at no cost to the customer, be replaced. However, if we are unable to replace your watch with the exact model we will provide a watch of equal value and similar style.

### Recommendation for Service

We recommend watch servicing every 5 years (automatic movement) to maintain your Fleddermann von Rieste watch at its most precise operating level.

### LIMITED WARRANTY - AUTOMATIC & MECHANICAL WATCHES - TERMS & CONDITIONS

**Limited Warranty - Automatic & Mechanical Watches**– Effective Date: June 29, 2023

Every watch Fleddermann von Rieste assembles in Indiana is the confluence of the strenuous sourcing of components globally, precision hand-assembly, and quality control using industry standard equipment. We take these steps so that our watches can become a legacy within your family. The confidence we have in our sourcing and production methods allows for the offering of a two year limited warranty on all Fleddermann von Rieste watches.

### LIMITED WARRANTY – AUTOMATIC & MECHANICAL WATCHES - TERMS & CONDITIONS

IN ORDER FOR YOUR WATCH TO QUALIFY FOR THE FLEDDERMANN von RIESTE LIMITED TWO YEAR WARRANTRY ALL WATCHES MUST BE REGISTERED.

THE WARRANTY OFFERED BY FLEDDERMAN von RIESTE IS NOT TRANSFERABLE AND MAY BE VOIDED UNDER THE TERMS HERE WITHIN:

Fledderman von Rieste ("Manufacturer") warrants that your automatic or mechanical watch ("Product") is free from defects in materials and workmanship under normal use and service. This Limited Warranty ("Warranty") is valid for the original purchaser ("Customer") of the Product and is non-transferable.

1. The Fledderman von Rieste Limited Two year warranty on automatic and mechanical watches covers and applies to original production series watches. This two year limited warranty covers defects to the material and the workmanship under normal service of use.
2. In the event of defects that are the result of faulty workmanship which is covered by the two year limited warranty, any component found to be defective (subject to exclusions listed below) shall be repaired or the watch will be replaced free of charge.
3. Exclusions
  1. The movement beyond its natural movement life or in the event of any aftermarket modification to any part of the movement.
  2. Any and all straps (including bracelets).
  3. Watch plating (any and all types of plating).
  4. Damage that results from improper handling, lack of care, accidents, or normal wear and tear.
    1. Damage caused by accidents, misuse, neglect, improper handling, or unauthorized repairs or modifications.
    2. Normal wear and tear, including but not limited to scratches, dents, or damage to the case, crystal, strap, or bracelet.
    3. Damage resulting from exposure to extreme temperatures or magnetic fields.
  5. Pre-owned watches sold in as-is condition
  6. Water damage resulting from failure to comply with the specified water resistance limitations.
  7. Re-furbished watches
  8. Any components which have been subject to after-market modifications
  9. Battery replacement, unless expressly specified by the Manufacturer.
1. This Warranty shall be VOIDED IF:
  - Any damage exists which is the result of accident, negligence, or intentional activities as determined by Fleddermann von Rieste and its agents which hold sole discretion in the determination
  - If it is determined that any repairs, modifications, engravings, or service has been performed upon the watch by any other service provider than Fleddermann von Rieste or its agents.
2. If you have failed to register your watch with Fleddermann von Rieste that this warranty does NOT apply.
  - In the event that your watch requires a complete replacement, and is covered by the two year limited warranty, Fleddermann von Rieste shall provide a replacement watch to the customer at no cost of the same model. In the event that the model in

question is no longer in production and no inventory exists, a watch of equal value and similar style shall be provided to the customer.

- In the event that there is service work or repair that is needed, yet not covered by the warranty the customer will be notified by Fleddermann von Rieste of said service and/or repairs along with any applicable charges. Fleddermann von Rieste will only begin such repairs upon the receipt of the approval by the customer to such charges or return said watch, upon the request of the customer.

## THE REQUEST FOR WARRANTY AND OTHER WATCH SERVICE AND/OR REPAIR

In the event that you require work under warranty, we request that you submit an online request by visiting [vonrieset.com/warranty](http://vonrieset.com/warranty). The use of a Fleddermann von Rieste authorized repair location prior to submission and authorization of warranty repair will not void the warranty, however, in the event that warranty service and/or repair work is commenced without submission of claim and authorization Fleddermann von Rieste transfers all assumption of cost to the customer and Fleddermann von Rieste shall not provide any reimbursement of cost.

Fleddermann von Rieste highly recommends that all watches shipped to our workshop for warranty service and/or repair activity are insured by the customer shipping the parcel. It is also recommended that the shipping of the watch is done with adequate protection as to prevent damage in transport. Fleddermann von Rieste is not responsible for lost or damaged product during shipment.

In the event that service and/or repair work is needed which is not included under this warranty, the Fleddermann von Rieste workshop may be used. However, in this event all costs associated with the work and components needed for the service and/or repair shall be at the sole cost of the customer requesting the charge. Any cost associated with a non-warranty service and/or repair shall be communicated to the customer prior to any work being completed. No such service and/or repair work shall commence without the prior approval of the customer and no shipment of completed service and/or repair work shall commence until the customer has made payment in full. In the event that the customer elects to forgo said service and/or repair work upon presentation of cost, the watch shall be shipped back to the customer at the sole expense of the customer.

Except as expressly stated in this Warranty, the Manufacturer disclaims all other warranties, conditions, or representations, whether expressed or implied, including any warranty of merchantability or fitness for a particular purpose, including, but not limited to warranties pertaining to merchantability, fitness, accuracy, quality, title, and non-infringement, any and all of which are expressly disclaimed by Fleddermann von Rieste. Fleddermann von Rieste shall not be liable for any damages, including but limited to consequential, indirect, incidental, special, or punitive in nature. Furthermore, Fleddermann von Rieste shall not be liable for any damages including or arising out of or in connection with the sale and/or use of this product, regardless if based on contract, tort (including negligence), strict product liability, or any other theory, even in the event that Fleddermann von Rieste has been advised of any and all possibilities of such damage. Furthermore, this shall include any limited remedy which shall be specified herein and is deemed to have failed of its essential purpose.

To the extent permitted by law, the Manufacturer shall not be liable for any incidental, consequential, or indirect damages arising from the use or inability to use the Product, or for any loss of time, inconvenience, loss of use, or loss of profits, even if advised of the possibility of such damages.

The entirety of the liability of Fleddermann von Rieste shall be limited to the replacement and or repair at the sole option and discretion of Fleddermann von Rieste. However, as some countries, provinces, or states do not allow for the exclusion or limitation of implied warranties or the limitations of incidental consequential damages, as a result, the limitations and exclusions above may be limited in their application to you. In such cases that implied warranties may not be excluded in their entirety, they shall be limited to the duration of the applicable written warranty.

This warranty gives you specific legal rights; you may have other rights that may vary depending on local law. Your statutory rights are not affected.

This Warranty is governed by the laws of [Jurisdiction]. Any disputes arising under or in connection with this Warranty shall be subject to the exclusive jurisdiction of the courts located in [Jurisdiction].

This Limited Warranty constitutes the entire agreement between the Manufacturer and the Customer, superseding any prior agreements or understandings, whether written or oral, relating to the Product.

### **We're Here to Help**

If a time arises that you find yourself with any questions or concerns, please, do not hesitate to reach out and contact us. Please either submit the online form for contact or reach out to us at [info@fvrwatch.com](mailto:info@fvrwatch.com)